Cashier - Job Description

Provide support as a member of the Front End team to include assisting customers during the checkout process, performing all cash register functions, bagging groceries, and working at customer service desk on occasion. In addition, work to maintain attractive Customer Service displays and support The Market Customer Service vision. Ensure a positive company image by providing courteous, friendly, and efficient customer service to customers and team members.

Responsibilities

- Provide excellent customer service and address needs of customers in a timely and effective manner.
- Assist Head Cashiers & MOD in controlling customer flow and backed up lines; help to reduce waiting time for customers.
- Follow proper procedures for customer check out, handling of tenders, use of tares, sales of alcoholic beverages, and use of PLUs and UPCs.
- Follow all cash handling procedures; Understand, meet and exceed The Market cashier variance policy.
- Maintain a safe, clean and well-organized working and shopping environment by changing tapes and ribbon as needed, stocking, cleaning, sweeping floors as needed.
- Ensure compliance with all applicable US, regulatory rules and regulations, Weights and Measures, health and sanitation, and adhere to safe work practices.
- Operate and sanitize all equipment in a safe and proper manner.
- Follow established procedures to report errors in retail pricing or signage.
- Support all store programs.

Knowledge, Skills, & Abilities

- Excellent communication skills and willingness to work as part of a team
- Ability to deliver information in a clear and respectable manner to fellow team members and customers
- Ability to follow instructions and procedures
- Ability to sell proactively
- Ability to learn about foods and products
o Effective time management skills
o Strong work ethic and integrity
o Ability to work a flexible schedule including nights, weekends, and holidays as needed
o Ability to work in a fast-paced environment, with a sense of urgency
o Use of tools and equipment, including box cutters
o Communicate, read, or comprehend instructions in English
o Ability to perform basic math duties, such as add or subtract; multiply or divide; using USD and the Standard Weight system

**Desired Work Experiences**

o Previous Front End or Customer Service experience preferred